

09/917746

07/31/01

379	265.01
Class	Subclass
ISSUE CLASSIFICATION	

BLU-AVAILABLE COPY

PATENT NUMBER

U.S. UTILITY Patent Application

ACR O.I.P.E. 4C3
SCANNED NS 4 Q.A.

PATENT DATE

APPLICANTS

TITLE

Robert Bushey
Yanira Bower
Ruth Lawrence
John Martin

Telephone call processing in an interactive voice response call management system

PTO-2040
12/99

ISSUING CLASSIFICATION

ORIGINAL				CROSS REFERENCE(S)									
CLASS		SUBCLASS		CLASS		SUBCLASS (ONE SUBCLASS PER BLOCK)							
379		16501		379		8801		8818					
INTERNATIONAL CLASSIFICATION													
40	4M	3100											
40	M	166											

<input type="checkbox"/> TERMINAL DISCLAIMER	DRAWINGS			CLAIMS ALLOWED	
	Sheets Drawn: <u>5</u>	Figs. Drawn: <u>5</u>	Print Fig: <u>2</u>	Total Claims: <u>24</u>	Print Claim for O.G. <u>1</u>
<input checked="" type="checkbox"/> The term of this patent (subsequent to _____ (date) has been disclaimed.	<u>Hector Nadejda</u> <u>8/31/04</u> (Assistant Examiner) (Date)			NOTICE OF ALLOWANCE MAILED <u>09/09/04</u>	
	FAN TSANG SUPERVISORY PATENT EXAMINER TECHNOLOGY CENTER 2600 <u>[Signature]</u> <u>9/7/04</u> (Primary Examiner) (Date)			ISSUE FEE Amount Due: <u>\$1530</u> Date Paid: _____	
<input checked="" type="checkbox"/> The term of this patent shall not extend beyond the expiration date of U.S. Patent No. _____	<u>[Signature]</u> <u>9/14/04</u> (Legal Instruments Examiner) (Date)			ISSUE BATCH NUMBER	
<input checked="" type="checkbox"/> The terminal _____ months of this patent have been disclaimed.					

WARNING

The information disclosed herein may be restricted. Unauthorized disclosure may be prohibited by the United States Code Title 35, Sections 122, 181 and 368.
Possession outside the U.S. Patent & Trademark Office is restricted to authorized employees and contractors only.

Form PTO-436A
(Rev. 8/99)

FILED WITH: ☐ DISK (CRF) ☐ FICHE ☐ CD-ROM
(Attached in pocket on right inside flap)